



Family Information Service

Free, impartial information, advice and guidance for all families with children and young people aged 0 - 19 years (up to 25 years for those with Special Educational Needs and Disabilities) and professionals working with families.

The Family Information Service host the Glosfamilies Directory, an online, responsive source of information and support for families and practitioners.

The team also offer a brokerage service for those parents and professionals who have complex enquiries. Advisers will research the options available and discuss the family's needs with providers, ensuring the information given to the enquirer is comprehensive, enabling them to make an informed choice.

If you don't know who to ask... ask us!

familyinfo@gloucestershire.gov.uk

thekey@gloucestershire.gov.uk

Direct Line 01452 427362

Freephone 0800 542 02 02

Monday to Friday 9am to 5pm
(answering machine at all other times)

www.glosfamiliesdirectory.org.uk

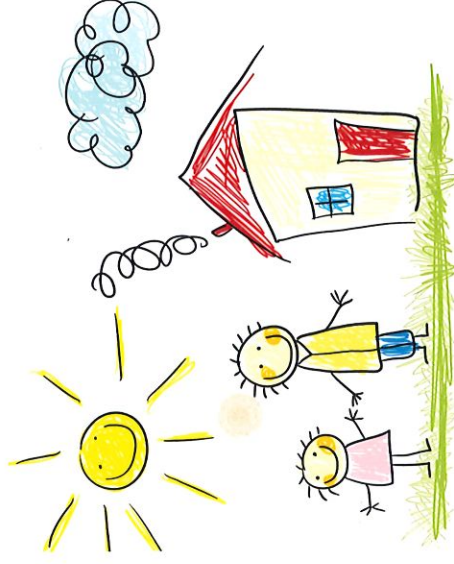


@GlosFIS



Family Information Service -
Gloucestershire

Family Information Service



Free impartial information, advice and support for all children, young people and their families in Gloucestershire

Family Information Directory

Family Support & Advice
 Childcare
 Education
 Young People
 Things to do

Local Offer

Young People's Local Offer
 Parent and Carers Local Offer

Information for Practitioners

Grants, Charities &
 Commissioned Services
 Graduated Pathway
 Practitioner Support & Contacts
 Childcare Providers
 Legislation, Guidance &
 Policy Documents
 Training, Events & Newsletters

I'm a parent ...

The **Family Information Directory** provides a wide range of resources and information including family support and advice, education, childcare and things to do.

My child has additional needs ...

The **Local Offer** brings together information on services for children and young people aged 0-25 years with Special Educational Needs and Disabilities (SEND) and their families in Gloucestershire. It includes health and social care, support groups, education and leisure activities.

I'm a professional ...

Information for Practitioners provides a centralised point of reference for professionals. This section has been designed to support work with families to ensure they have the most up to date information.

Family Information Service also includes ...

Early Help - information, advice and guidance ensuring the right support as soon as a problem arises, before it gets worse.

The Key - Gloucestershire's Disabled Children and Young People's Register.

The Key

If your child has a complex medical or educational need and is under 25 years, you can register to join The Key for free.

You'll benefit from:

- Customised information on services and benefits for disabled children and young people in Gloucestershire
- A free/discounted leisure pass
- Contact with other families for mutual, informal support

How to join



Join online at www.glosfamiliesdirectory.org.uk or complete the form below and return to Family Information Service, Shire Hall, Westgate Street, Gloucester, GL1 2TP.

Name of child/young person:

Date of birth:

Address:

Postcode:

Telephone:

Email:

Child's ethnic origin:

Your Full Name:

Relationship to child/young person:

Signed:

Full Name:

(IN CAPITALS PLEASE)